

CHALLENGE AND IMPROVEMENT CURRENT WORKPLAN – AS AT 24 AUGUST 2018

Date	Title	Lead Officer	Purpose of the report
09/10/2018	Invite to Lincolnshire Police	Ele Durrant	Invitation extended to Lincolnshire Police for 6 monthly update on crime and safety across the District
	Staff Survey Results	Emma Redwood	To inform Committee of the outcome of the Staff Survey 2018.
13/11/2018	Selective Licensing 12 month review	Andy Gray	to provide a further update re progress achievement issues, as resolved by PC Cttee in October 2017
	Garden Waste Review	Ady Selby	A report on the first year of charging for Garden waste, as requested by CPR committee in December 2017. To also include information as requested by C&I cttee in Feb 2018. See comments below.
	Update re Customer Complaints Handling	Natalie Kostiuik	To provide an update on customer complaints following the benchmark report in May 2018.
	Update re enforcement case management	Andy Gray	To update on progress of management of enforcement cases following benchmarking report in May 2018.
08/01/2019	Public Realm Task & Finish Group	Grant White	Final report to scrutinise the effectiveness of the services offered by public agencies in maintaining the rural public realm.
	P&D Period 2 Report 2018/19	Mark Sturgess	To consider the Progress and Delivery report for period 2 2018/19
	Customer First - update report	Michelle Carrington	To provide a regular update for C&I committee as agreed at C&I meeting of 26 June 2018.